

Great Plains Natural Gas Co.

GAS AFFORDABILITY PROGRAM

Great Plains Natural Gas Co. offers its Minnesota customers a Gas Affordability Program (GAP). GAP helps qualified customers manage their monthly gas heating bills and pay past-due balances.

A volumetric or quantity surcharge paid by Great Plains' residential and general service customers funds GAP. The surcharge was set at \$0.02034. This volumetric charge was changed to \$0.0000 on October 19, 2012. Money collected before October 19, 2012 was used to fund the GAP from 2013 through 2017.

On May 22, 2017, the Minnesota Public Utilities Commission approved Great Plains request to bring back a GAP surcharge of \$0.01393 per dekatherm to continue the GAP. Residential and general service customers will again see a line item identified as GAP surcharge on their gas bill beginning with gas service provided on or after June 1, 2017.

Great Plains customers who receive federal energy assistance may qualify for two types of credit:

- Monthly Affordability Credit for current natural gas charges
- Matching GAP installment Credit for past-due natural gas charges

To learn more about the GAP or to obtain an application, visit Great Plains website at www.gpng.com or contact Great Plains at 1-877-267-4764. Great Plains' GAP is administered by The Salvation Army.



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