

natural gas used prior to December 1, 2024 will be billed at the old rate and any natural gas used on and after December 1, 2024 will be billed at the new rates.

Payment:

Bills will be considered past due if not paid by the due date shown on the bill. An amount equal to 1% per month will be applied to any unpaid balance existing at the immediate subsequent billing date.

NSF/Returned Check Charge:

A charge of \$15.00 will be collected by the Company for each check charged back to the Company by a bank.

Seasonal Reconnection Fee:

A customer who requests the reconnection of service at the same location the customer discontinued the same service during the preceding 12-month period will be charged a seasonal reconnection fee of \$30.00 during normal business hours. Standard overtime rates will be applied for reconnecting service after normal business hours.

Further information, applicable rates, rules and regulations are available at www.gpng.com or by calling 1-877-267-4767.



Natural Gas Distribution Rate Increase

On November 1, 2023, Montana Dakota Utilities Co. (Montana-Dakota) filed an application with the North Dakota Public Service Commission (Commission) to increase the Company's natural gas rates. At that time, Montana-Dakota proposed an increase of approximately \$11.6 million annually or 7.45 percent over current rates. Investments in system upgrades and pipeline replacement projects enhancing the reliability, safety and integrity of the natural gas system, as well as increased costs to operate and maintain that system, are the main reasons for the increase request. As part of that regulatory filing, Montana-Dakota also sought to combine the Company's natural gas operations within North Dakota, which would mean transitioning approximately 2,400 Great Plains Natural Gas Co. (Great Plains) customers in Wahpeton and surrounding areas to be served by Montana-Dakota. The transition was proposed to be accomplished in two phases if approved.

On November 7, 2024, the Commission approved a Settlement Agreement between Montana-Dakota, the Advocacy Staff of the Commission, the Federal Executive Agency, and the AARP, authorizing an overall increase in distribution revenues of \$9.4 million or 6.05 percent over current rates, with natural gas rates reflecting the authorized increase effective with service rendered on and after December 1, 2024. The Commission further approved the transition of the Great Plains' North Dakota customers under Montana-Dakota's gas rate book effective December 1, 2024 and to become a Montana-Dakota customer in June 2025.

Rate Increase Effective December 1, 2024

The actual impact to customers' bills as a result of the December 1 rate increase will vary depending on the

customer's rate class and amount of natural gas used. A residential customer using 80 dk on an annual basis will see an average increase of approximately \$3.47 per month; however, on January 1, 2024, Montana-Dakota implemented interim rates whereby that residential customer's bill increased by \$2.87 per month. Therefore, when final rates are implemented, that residential customer will experience a net increase of \$0.60 per month from the interim rates the customer is paying today.

As provided for in the North Dakota Century Code and as previously mentioned herein and noticed in customers' January 2024 bills, Montana-Dakota implemented an interim rate effective January 1, 2024 as a percentage of bill based on the total revenues collected, excluding the Cost of Gas. As the final revenue increase authorized is less than the interim increase implemented January 1, 2024, Montana-Dakota will refund the difference with interest to customers upon the Commission approving the Company's proposed refund plan. More information will be provided at the time the refund is applied to customers' accounts.

The rates for various classes of service are shown below. The Cost of Gas is strictly a pass-through cost to customers and is subject to change on a monthly basis as outlined in the Company's Rate 88 tariff. The Cost of Gas shown below reflects the rates effective December 1, 2024.

	<u>Current Rates</u>	<u>Rate Effective December 1, 2024</u>
MDU Rate 62 - Firm Service <i>(formerly Great Plains Rate 65)</i>		
-Basic Service Charge.....	\$2.50 per day	\$0.395 per day
-Distribution Delivery Charge	\$0.922 per dk	\$0.781 per dk
-Cost of Gas	\$3.946 per dk	\$3.946 per dk

MDU Rate 71 - Small Interruptible Service <i>(formerly Great Plains Rate 71)</i>		
-Basic Service Charge.....	\$180.00 per mo.	\$450.00 per mo
-Distribution Delivery Charge		
Maximum Rate.....	\$0.669 per dk	\$0.699 per dk
Minimum Rate	\$0.130 per dk	\$0.102 per dk
-Cost of Gas	\$2.931 per dk	\$2.931 per dk

Becoming a Montana-Dakota customer

Today Great Plains provides natural gas service in North Dakota as a Division of Montana-Dakota Utilities Co. Starting December 1, 2024, the Company will start the transition of that service under the Montana-Dakota North Dakota gas tariff. What does that actually mean to customers? First and foremost, customers will continue to receive the same safe and reliable natural gas service that they have been receiving from Great Plains for many years but that service will now be under the Montana-Dakota tariff, which encompasses the rates and terms and conditions with which natural gas service is provided to customers throughout Montana-Dakota's North Dakota service territory. Aside from the change in rates effective December 1, 2024, the only other change customers will see on their monthly bills will be that the rate schedule referenced will now be a Montana-Dakota (or "MDU") rate schedule instead of a Great Plains' rate schedule. Customers will continue to receive a Great Plains bill throughout this initial phase of the transition. **Customers can continue to reach out to customer service at 1-877-267-4767 and use their online account services as they do today.** No action is needed from customers at this time.

Starting then in June 2025, Wahpeton customers will no longer receive a Great Plains bill as Montana-Dakota will transition all Wahpeton customer accounts to a Montana-Dakota account and customers will starting receiving a Montana-Dakota bill. Additional detailed information on this transition will be provided to customers through future bill inserts, the Company's website and other social and local media channels as well as available open office hours in the Wahpeton area ahead of the transition where customers can visit with Company representatives face to face on what this change means to them.

Other Information to Know

Prorated Bill:

The first bill you receive may be prorated, depending on the date your meter was read. Bills are prorated to reflect the rates in effect at the time service was rendered, rather than when your bill is processed. This means that any